To:

From:

## Subject: Consumer Manual Dispute Resolution Notification for Unsold Homes Manufactured Prior to February 8<sup>th</sup>, 2008

As you know, the new U.S. Department of Housing and Urban Development (HUD) Dispute Resolution Program rule, requiring a formal manufactured housing dispute resolution (DR) program, becomes effective for all new manufactured homes sold or leased on or after February 8<sup>th</sup>, 2008.

As part of HUD's requirement that consumers be notified of the availability of the DR program, HUD has determined that a notification addendum to the consumer manual must also be provided for new homes in your existing stock that have been manufactured by us prior to the DR effective date of February 8<sup>th</sup>.

HUD is therefore requiring that we provide you with a copy of the required consumer manual notification addendum with instructions to include it with the consumer documents for these homes that are sold or leased on or after February 8, 2008.

The required notification addendum is attached and we are asking that you please include a copy of it in the consumer documents for each home as requested.

If you have any questions, please contact

Thank you for your cooperation.